

# REGISTRATION AND FINANCIAL INFORMATION

## REGISTRATION

Once you have completed the admissions process, you are ready to register for classes during the registration times listed on the SPCC website, [www.spcc.edu](http://www.spcc.edu). New students must meet with a counselor or Advising Center advisor to register. Advising Centers are available at both the L. L. Polk campus and the Old Charlotte Highway campus and are staffed with SPCC faculty and staff to assist you in the advising and registration process. Currently enrolled students may register through WebAdvisor or in person. Registration is conducted online via <http://go.spcc.edu>. This website gives you access to online registration, grades, advising, financial aid, class schedules, college updates, and more. Visit <http://go.spcc.edu>. Enter your Username and Password if you are a current student. Click on Active Campus Portal. Under the WebAdvisor tab, click on "Registration." Then select "Search for Sections" or "Search and Register" to begin your online registration.

Access to the registration system may be blocked if a financial or academic hold has been placed on your record. Some classes require special permission to register. You are responsible for paying for all scheduled classes by the published due date.

### Gmail Accounts

South Piedmont Community College provides you with an e-mail account through Google e-mail, also known as Gmail. Gmail accounts will be the primary tool for instructors and staff to communicate with you regarding important announcements and official College business. Therefore, you should access the Gmail account regularly so important information and/or dates are not missed. Gmail accounts are the property of SPCC and may be accessed to verify disputed information.

Gmail is accessible through this link: <https://www.google.com/a/students.spcc.edu>. Instructions for setting up your Gmail account will be provided by the Advising Center or Library.

### Schedule Changes

If you decide that the course load you've registered for may be too heavy or too light, you may visit the Advising Center or go online to WebAdvisor to drop or add courses during the Schedule Change period without grade penalty. The Schedule Change period is published in the Academic Calendar in this catalog and is posted on SPCC's website. You must contact the Advising Center or a counselor to drop your last registered class as this option is not available online in WebAdvisor.

NOTE: If the course you wish to take has a prerequisite or a corequisite, you are required to meet those course requirements. All prerequisites must have been satisfactorily completed before registering for the course. When dropping a course with a corequisite, both the corequisite and the course requiring the corequisite must be dropped. Refunds are processed according to the State Board of Community Colleges Code 1E SBCCC 300.99.

## TUITION AND FEES

Tuition for in-state and out-of-state residents is set by the North Carolina General Assembly and is subject to change by the NC General Assembly without notice. Fees are set by the North Carolina General Assembly, the North Carolina State Board of Community Colleges, and/or the South Piedmont Community College Board of Trustees and are subject to change without notice.

## Residency Classification for Tuition Purposes

The tuition charge for persons who have been legal residents of North Carolina for at least 12 months is less than for non-residents. G.S. 116-431.1 of NC General Statutes covers the requirements for the determination of resident status for tuition purposes. A portion of G.S. 116-143.1 is quoted as follows:

To qualify as a resident for tuition purposes, a person must have established legal residence (domicile) in North Carolina and maintained that legal residence for at least 12 months immediately prior to his/her classification as a resident for tuition purposes. To be eligible for classification as a resident for tuition purposes, a person must establish that his/her presence in the State currently is, and during the requisite 12-month qualifying period, was for purposes of maintaining a bona fide domicile rather than to maintain a mere temporary residence or abode incident to enrollment in an institution of higher education.

An individual shall not be classified as a resident for tuition purposes "...until he/she has provided such evidence related to legal residence and its duration as may be required by officials of the institution..."

Information relating to claimed North Carolina residence for tuition purposes shall be required from all applicants claiming to be North Carolina residents, and a determination shall be made by the Admissions Office as to whether or not the applicant qualifies for in-state tuition rates. Should the ruling be contrary to the applicant's expectation, it may be appealed to the State Residence Committee. In the event that an appeal is deemed necessary, full information on procedures shall be provided by the Dean of Enrollment Services.

The burden of establishing facts that justify classification of a student as a resident entitled to in-state tuition rates is on the applicant for such classification.

Decision by the College will be based on the requirements of the General Statutes of North Carolina and regulations specified in "A Manual to Assist the Public Higher Education Institutions of North Carolina in the Matter of Student Residence Classification for Tuition Purposes."

## In-State Tuition

In-state tuition is \$76.00 per semester hour of credit plus fees up to 16 semester credit hours. Students taking 16 or more semester credit hours:

Tuition (maximum)	\$1,216.00
Technology Fee (maximum)	32.00
Activity Fee (maximum)	32.00
Accident Insurance	1.55
Academic Support Fee (maximum)	20.00
Student Assessment Fee	16.00
Total	\$1,317.55

## Out-of-State Tuition

Out-of-state tuition applies to any student whose legal residence is outside of North Carolina (see Residency Classification for Tuition Purposes). Out-of-state tuition is \$268.00 per semester hour of credit plus fees up to 16 semester credit hours. Students taking 16 or more semester credit hours:

Tuition (maximum)	\$4,288.00
Technology Fee (maximum)	32.00
Activity Fee (maximum)	32.00
Accident Insurance	1.55
Academic Support Fee (maximum)	20.00
Student Assessment Fee	16.00
Total	\$4,389.55

## Technology Fee

The Technology Fee is \$2 per semester hour up to a maximum of \$32 for 16 or more semester hours. This fee is used to support the procurement, operations, and repair of computers and other instructional technology including supplies and materials that support the technology.

## Activity Fee

The Activity Fee supports cultural activities, entertainment, and recreational activities sponsored by the Student Government Association. This fee is \$2 per semester hour up to a maximum of \$32 for 16 or more semester hours.

## Accident Insurance

The College provides all students who pay the \$1.55 student accident insurance fee with accidental injury, accidental death, and dismemberment insurance while on campus or while participating in off-campus, College-sponsored and/or supervised activities. This is a limited supplemental policy.

## Academic Support Fee

The Academic Support Fee is \$6.00 for 1 to 3 credit hours per semester, \$12.00 for 4 to 6 credit hours, \$18.00 for 7 to 9 credit hours, and a maximum of \$20.00 for 10 or more credit hours per semester. This fee supports the efforts of providing academic support to students through tutoring services. The Academic Support Fee is required and payable with tuition.

## Student Assessment Fee

The Student Assessment Fee is \$16 per student, per semester. This fee helps to offset the cost of assessment tools provided by the Academic Affairs Division. The \$16 Student Assessment Fee is required and payable with tuition.

## Lab Fees

A \$15 per semester lab fee is charged for certain courses with lab hours. A \$7 per course fee is charged for online courses. A \$3.50 per course fee is charged for blended courses.

## Special Fees

Additional fees may be charged for some programs (e.g., equipment fees, liability insurance, etc.). SPCC does not charge a fee associated with verification of the identity of online students. Should the need arise, students will be notified of any fees associated with identity verification at the time of registration through standard venues for curriculum fee notifications.

## Payment of Tuition and Fees

After you have registered, you must pay your tuition and fees. These may be paid with cash, check, money order, credit card, or through the approved SPCC payment plan. Check the SPCC website at [www.spcc.edu](http://www.spcc.edu) or contact the Business Office at 704-272-5348, 704-272-5358, or 704-290-5849 for additional information.

With a valid driver's license, personal checks are electronically processed upon receipt. Returned checks incur a fee of \$25. SPCC accepts credit card payment by phone from the cardholder only.

If you have an unpaid balance on your student account at the end of a semester, you will receive a bill in the mail from SPCC's Business Office. If the matter is not resolved within 30 days, your account will be

turned over to the North Carolina Attorney General's office for collection proceedings. If the matter still is not resolved within the next 30 days, the account is reported to a collection agency for further collection proceedings. The North Carolina Department of Revenue is also notified of the debt. If it becomes necessary for South Piedmont Community College to refer an unpaid balance to a collection agency, you will be expected to pay all fees associated with the collection in addition to the unpaid balance.

### **Textbooks and Other Costs**

You will be expected to purchase textbooks and supplies for classes in your program of study. The SPCC bookstores on the L. L. Polk campus and on the Old Charlotte Highway campus sell textbooks and supplies. Information on textbook refunds, textbook rental and textbook buy-backs is available at the bookstores. You may contact the L. L. Polk campus bookstore at 704-272-5376 or the Old Charlotte Highway campus bookstore at 704-290-5848.

### **Refund Policy**

Refunds are processed under the North Carolina Community College System refund policy.

- SPCC will refund 100% of the tuition paid if the College cancels a class or if you drop class(es) before the first day of the semester.
- SPCC will refund 75% of the tuition paid if you drop the class(es) on or prior to class census date. If classes are dropped on or prior to class census date, you are responsible for paying 25% of the tuition. NOTE: Financial aid will not pay the 25%.
- Tuition refunds will not be granted if you withdraw after the class census date, even if you have not attended any class.
- Refunds will not be made in the amount of \$5 or less.

### **Military Tuition Refund**

Upon request by the student and appropriate documentation, the College will grant a full refund of tuition and fees to military affiliated students called to active duty or active duty personnel who have received temporary or permanent reassignments as a result of military operations taking place outside the state of North Carolina that make it impossible for that student to complete his/her course requirements during the current semester or term.

### **Death of Student Refund**

In the event of a student's death during a semester or term, all tuition and fees the student had paid that semester or term may be refunded to the estate of the deceased.

## **FINANCIAL AID**

To apply for financial aid, you must complete the *Free Application for Federal Student Aid* (FAFSA). You may choose any of the following methods to file a FAFSA: (1) Log in to [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and apply online (recommended); (2) Complete a PDF FAFSA obtained online at [www.fafsa.ed.gov/options.htm](http://www.fafsa.ed.gov/options.htm) which must be mailed in for processing; or (3) Request a paper FAFSA by calling 1-800-4-FED-AID (1-800-433-3243) or 319-337-5665. If you are hearing impaired, you may contact the TTY line at 1-800-730-8913.

Always be sure to list South Piedmont Community College's school code (007985) in Step 6 of the FAFSA to ensure the South Piedmont Community College Office of Financial Aid and Veterans Affairs receives your application.

Information entered into the FAFSA is reviewed according to federal guidelines. This ensures that all applicants are treated fairly and equitably. Income, assets, family size, marital status, and the number of

family members in college are used to determine financial need. Once your eligibility for financial aid has been determined, your award letter will be available for viewing or printing on your SPCC Go! Account at <http://go.spcc.edu>. Financial aid covers the cost of tuition, fees, and books (not to exceed the eligible amount). Your SPCC ID card will be required when making purchases in the College bookstores. Each semester, any remaining financial aid balance will be sent to your current mailing address as listed with the SPCC Registrar's Office.

NOTE: Students who withdraw or stop attending before the 60% point of the semester have not earned their awards and will be required to repay unearned financial aid funding.

The FAFSA is available beginning January 1 of each year for the upcoming academic year (July 1 through June 30). Each academic year, you must complete or renew the FAFSA. You are encouraged to apply at least eight (8) weeks prior to registration for the semester you intend to enter the College. To receive priority consideration for all types of financial aid, students should complete all financial aid forms and requirements by the listed dates:

Fall Semester Enrollment	June 15
Spring Semester Enrollment	November 15
Summer Term Enrollment	March 15

If your eligibility for financial aid has not been determined or your file is not complete before the tuition payment deadline for each semester, you will be responsible for payment of tuition, fees, and all other applicable charges. Payment deadlines are published on college calendars and generally occur 30 days prior to the start of each semester.

## Student Responsibilities

To receive Federal Financial Aid and State assistance, you must:

- Demonstrate financial need as determined by a completed FAFSA
- Have an official high school diploma or a high school equivalency on file with the College
- Be enrolled in an eligible academic program
- Maintain Satisfactory Academic Progress (SAP) standards
- Be a U. S. citizen or an eligible non-citizen
- Have a valid Social Security Number
- Certify that federal student aid will be used for educational purposes
- Certify that you are not in default on a federal student loan and that you do not owe money on a federal student grant
- Certify that you have not been convicted of possessing or selling illegal drugs
- Register with Selective Service

Courses not eligible for federal financial aid include, but are not limited to:

- Special Credit (undeclared major)
- Credit by Examination (test-out)
- Audited courses
- High school programs (Career and College Promise, Early College)
- Certificate programs that are less than 16 credit hours in length
- Non-credit courses/Continuing Education courses

## Types of Financial Aid Available

### Federal Financial Aid

- Federal Pell Grants are based on financial need as determined by the FAFSA. Pell grants are for college undergraduates who have not yet earned a bachelor's degree.

- Federal Supplemental Educational Opportunity Grants (FSEOG) offer financial assistance to students who have exceptional financial need. Eligibility is based on the financial need established by completing the FAFSA application and awarded to students who meet the priority filing deadlines.
- Federal Work-Study Program provides jobs for students who meet eligibility requirements and wish to earn part of the cost of attending SPCC. Work-study employment is available on both campuses on a part-time basis (usually 10-27.5 hours per week). If you are interested in a work-study job with the College, you must complete a FAFSA and an SPCC Application for Federal Work-Study Employment. The application for Federal Work-Study Employment is located on the College's website at [www.spcc.edu](http://www.spcc.edu). Click on Faculty & Staff>Jobs@SPCC.

### **State Financial Aid**

- North Carolina Community College Grant (NCCCG) may be awarded to students who are North Carolina residents enrolled in at least six (6) credit hours per semester in an eligible curriculum program. Eligibility is based on the same criteria as the Federal Pell Grant; some students who are not eligible for the Pell Grant may be considered for the NCCCG based on their estimated family contribution (EFC) as determined on the Student Aid Report. Applicants must complete a FAFSA in order to be eligible for this grant.
- North Carolina Education Lottery Scholarship (NCELS) is available to NC residents for tuition purposes who enroll in at least six (6) credit hours per semester in a curriculum program and make satisfactory academic progress. Eligibility is based on the same criteria as the Federal Pell Grant; some students who are not eligible for the Pell Grant may be considered for the NCELS based on their estimated family contributions (EFC) as determined on the Student Aid Report. Applicants must complete a FAFSA in order to determine eligibility for this grant.
- North Carolina Community College Child Care Assistance provides child care assistance to students who have custody or joint custody of their children who are under six (6) years of age and are not yet enrolled in school. Child care providers must be licensed and regulated by the State of North Carolina. Applicants must complete the FAFSA, be enrolled in at least eight (8) credit hours of seated classroom instruction, and be making satisfactory academic progress.
- North Carolina Targeted Assistance Program includes the Less Than Half-Time Funds and High Demand Low Enrollment Funds. The Less Than Half-Time funds provide funding for students who are enrolled less than half-time in certificate, diploma, or associate degree programs. Students must complete the FAFSA and have an EFC between 801 and 4,000 and be enrolled in less than six (6) credit hours. Qualified students are eligible for \$30 per semester hour. High Demand Low Enrollment funds are awarded to students who enroll in low-enrollment programs of study that prepare the students for high-demand occupations in local communities. High demand programs are selected on an annual basis and funding amounts vary.

### **Scholarships**

Scholarships are available from federal, state and local sources. They are awarded based on donor criteria, financial need, academic performance, and/or time of application. Students applying to receive scholarships must complete the FAFSA and the SPCC Online Scholarship Application accessible through the financial aid section on our college website [www.spcc.edu](http://www.spcc.edu) under Student Resources.

### **Forgivable Education Loans for Service (FELS)**

The Forgivable Education Loans for Service Program was established by the General Assembly in 2011 to provide financial assistance in the form of forgivable loans to qualified students who are committed to working in North Carolina to lessen identified critical employment shortages. The program is designed to be flexible so that it will respond to current as well as future employment shortages in the State. The program currently targets future teachers, nurses, and allied health professionals. The program is administered by the State Education Assistance Authority and potentially eligible programs can be found on the College

Foundation of North Carolina website. The following programs of study may qualify as eligible programs at South Piedmont Community College: Emergency Medical Science, Medical Technology programs, Sonography, Nursing, and education programs that lead students to obtaining licensure from the North Carolina Department of Public Instruction and teaching in a qualified position in North Carolina. Applications become available in January and award selection is made in April of each year. Additional information and updates about the application process are available at [www.cfnc.org/FELS](http://www.cfnc.org/FELS).

### **North Carolina Community College Loan Program**

The North Carolina Community College Loan Program provides eligible students with short-term emergency loan funds. Funds are normally limited to \$150 and all loans must be fully repaid within 30 days of disbursement. To be eligible, a student must have completed a Free Application for Federal Student Aid (FAFSA) and be making satisfactory academic progress. Funding is limited and approved on a first-come, first-served basis.

### **Alternative Loans**

South Piedmont Community College is not affiliated with and does not maintain a preferred lender agreement with any private loan company or program. The Office of Financial Aid and Veterans Affairs will provide student selected loan companies with certification information in accordance with unmet need and enrollment status as determined by a completed FAFSA application and college registration.

### **Direct Loans**

South Piedmont Community College does not currently participate in the Federal Direct Loan program. Therefore, students are not currently eligible for subsidized, unsubsidized, or parent PLUS loans under the current Federal Direct Loan programs while attending SPCC.

### **Payment Plans**

SPCC has partnered with NELNET Business Solutions to provide an automatic payment plan for students who wish to self-pay by making scheduled payments for school-related charges. The plan offers online enrollment, flexible payment options, and no interest fees. Contact SPCC's Business Office at 704-272-5348 for more information. A credit/debit card/checking account and \$25 enrollment fee are required for plan activation.

### **Vocational Rehabilitation**

Certain students who have mental, physical, or emotional disabilities that limit employment opportunities may be eligible for financial assistance through local Vocational Rehabilitation offices or the Division of Vocational Rehabilitation Services, Department of Human Resources, in Raleigh.

### **Workforce Investment Act**

WIA funds are intended to provide financial assistance to students who have recently become unemployed. Assistance may be provided for tuition, fees, textbooks, supplies, child care, and transportation. The duration of any individual WIA award is based upon the availability of funds as well as student satisfactory progress measures that may be imposed. More information about WIA can be obtained by contacting the Toll Free Joblink Career Centers information line at 877-632-2447.

### **Enrollment Status**

A student's enrollment status has a direct effect on financial aid that can be awarded. Most state and federal grants are prorated based on the enrollment status. Students who are enrolled in 12 or more credit hours are considered to be full-time students. Students who are enrolled 9-11 credit hours are three-quarter time, 6-8 credit hours are half-time, and students who enroll in 1-5 credit hours are considered less than half-time. Credit hours can only be counted if they apply to an eligible program of study and cannot include more than 30 credit hours of developmental courses. Annual awards cover a 9-month period and are split between two semesters. The number of authorized credit hours each semester is used to

calculate the actual authorized semester awards. Awarded financial aid can be viewed on the student's college-provided GO account.

### **Satisfactory Academic Progress for Students Receiving Financial Aid**

Federal regulations require that students receiving financial aid maintain strict academic (Qualitative) and progress (Quantitative) standards while pursuing their educational goals.

Students receiving financial aid are evaluated at the end of each semester to determine progression. Students must meet the Academic Standard (Qualitative), the Program Completion Standard (Quantitative) and stay within the Maximum Time frame Standard (Quantitative) to remain in a satisfactory status.

#### **Procedure**

Federal regulations require that students receiving financial aid maintain strict academic (Qualitative) and progress (Quantitative) standards while pursuing their educational goals. Students receiving financial aid should note that the college-wide Probation Policy for academic progress contains the same grade point average (GPA) requirements as the Financial Aid Satisfactory Academic Progress (SAP) policy; however, the SAP policy for students receiving financial aid is stricter than the college-wide Probation Policy for students enrolled in the same educational program who are not receiving financial aid. The SAP policy is applied to all student categories, i.e., full-time or part-time, who receive financial aid within eligible curriculum degree, diploma, and certificate programs established by the school.

Students receiving financial aid are evaluated at the end of each semester to determine progression. Students must meet the Academic Standard (Qualitative), the Program Completion Standard (Quantitative), and stay within the Maximum Time frame Standard (Quantitative) to remain in a satisfactory status.

#### **Academic Standard (Qualitative)**

Students receiving financial aid must maintain a cumulative 2.0 SAP GPA. SAP GPA includes "all" curriculum classes taken at South Piedmont Community College and any accepted transfer credits, regardless of time frame. Classes with an "incomplete" (I) or any "withdrawal" (W) grade are included in the SAP GPA just like an "F" and count toward the attempted credit hours. All classes that are repeated count toward the SAP GPA and the attempted/completed credit hours.

If a student's cumulative SAP GPA falls below 2.0, the student is placed on a financial aid warning status and will be notified by the Office of Financial Aid and Veterans Affairs. The student then has a warning period of enrollment, which is the next semester the student is enrolled at SPCC, to achieve the cumulative 2.0 SAP GPA. The student is eligible for financial aid during this warning period of enrollment. If at the end of the warning period a cumulative 2.0 SAP GPA is not achieved, the student is no longer eligible to receive financial aid and will be placed in a financial aid unsatisfactory status. The student may regain financial aid eligibility by reaching a cumulative 2.0 SAP GPA through self-pay or outside resources.

#### **Program Completion Standard (Quantitative)**

All students receiving financial aid must complete at least two-thirds or 67 percent of all curriculum hours attempted at South Piedmont Community College including accepted transfer credits, regardless of time frame. The percentage is determined by taking the cumulative total of credit hours completed divided by the cumulative total of hours attempted. For example, a student who has completed 32 hours and attempted 64 hours has a completion rate of 50 percent (32 divided by 64). Attempted but not completed credit hours include: incompletes, withdrawals, repeated classes, and courses with a grade of "F."

If a student's percentage rate falls below 67 percent, the student is placed on a warning status and will be notified by the Office of Financial Aid and Veterans Affairs. The student then has a warning period of enrollment, which is the next semester the student is enrolled at SPCC, to earn a 67 percent or more completion rate. The student is eligible for financial aid during this warning period of enrollment. If at the end of the warning period a cumulative 67 percent completion rate is not achieved, the student is placed in an unsatisfactory status and is no longer eligible for financial aid. The student may regain financial



aid eligibility by reaching a cumulative 67 percent or more completion rate through self-pay or outside resources.

#### **Maximum Time frame Standard (Quantitative)**

All students receiving financial aid must complete their educational program within 150 percent of the published length of that program. Students who exceed the 150 percent maximum time frame are no longer eligible to receive financial aid at SPCC. The Maximum Time frame Standard includes all curriculum hours attempted and any accepted transfer credits or developmental credit hours, regardless of time frame. The SPCC college catalog provides a course listing for each educational program and the number of credit hours needed to complete the program. The published program lengths do not include developmental education hours that may be required for individual students. For example, the Associate Degree in Computer Information Technology is 66 credit hours in length; therefore, a student receiving financial aid enrolled in that program may attempt, including accepted transfer and developmental education credit hours, up to 99 credit hours (66 credit hours times 150 percent) and remain eligible for financial aid.

Additionally, students who cannot mathematically complete their program of study by the 150 percent maximum time frame will no longer be eligible for financial aid. Example: A student is in a program which would allow for a maximum of 99 credit hours and the student has attempted 90 credit hours and needs 4 additional courses which total 16 credit hours to complete the program. Adding the 90 credit hours attempted to the 16 credit hours still required equals 106 credit hours which is more than the 99 credit hours allowed. Mathematically the student could not complete the program prior to the 150 percent maximum time frame and would no longer be eligible for financial aid at South Piedmont Community College.

#### **Appeal Process for Unsatisfactory SAP Status**

Students in an unsatisfactory SAP status may appeal their loss of financial aid eligibility. Appeals must be made at least 10 days prior to the start of the semester in which a student wishes to receive financial aid. Financial Aid Reinstatement Appeal forms are available on the College's website or in the Office of Financial Aid and Veterans Affairs. Student statements on the form and attached documentation must include: (1) the circumstances that rendered them unable to meet the standard(s), (2) what has changed to allow the student to meet the standard(s) and (3) the student's educational goal and plans to meet that goal. The reinstatement appeal form and supporting documentation can be submitted in person, by mail, by FAX, or via e-mail to the Office of Financial Aid and Veterans Affairs. The Vice President of Student Services or his/her designee will consider reinstatement appeals and the decision will be final. Students will be notified through e-mail of appeal decisions.

Students who have their appeals granted will be placed on probation and will be eligible for financial aid, provided they meet all SAP requirements and complete the SAP Academic Success Plan. The SAP Academic Success Plan requires that students receiving financial aid successfully complete all registered classes and achieve a semester GPA of 2.5 or higher and meet with a counselor to complete an Academic Recovery Plan. Withdrawing from or failing a class does not constitute successful completion. The Academic Recovery Plan is designed to improve the student's academic focus and promote student success. Students who follow and complete all requirements within the SAP Academic Success Plan will stay on probation in a continued probation status as long as they successfully complete all registered classes and achieve a semester GPA of 2.5 or higher.

#### **Appeal Process for Maximum Time frame SAP Status**

Students in a Maximum Time frame SAP status may appeal their loss of financial aid eligibility. Financial Aid Reinstatement Appeal forms are available on the College website or in the Office of Financial Aid and Veterans Affairs. Student statements on the form and attached documentation must include: (1) the circumstances that rendered them unable to meet the Maximum time frame standard, (2) the student's educational goal and (3) enrollment plans to complete the desired program of study. The reinstatement

appeal form and supporting documentation can be submitted in person, by mail, by FAX, or via e-mail to the Office of Financial Aid and Veterans Affairs. The Vice President of Student Services or his/her designee will consider reinstatement appeals and the decision will be final. Students will be notified through e-mail of appeal decisions.

Students who have their appeals granted will be placed on a semester-by-semester probationary status and will be eligible for financial aid in their next semester of enrollment. Students who do not complete their program of study during the next semester of enrollment will be required to submit an updated reinstatement appeal form and be reevaluated to insure they are making appropriate progress toward program completion, have completed all registered classes and achieved a semester GPA of 2.5 or higher. Withdrawing from or failing a class does not constitute successful completion and will result in the loss of financial aid eligibility.

#### **Reinstatement of Financial Aid Eligibility**

If a student loses financial aid eligibility by failing to meet the Academic Standard and/or Program Completion Standard and after self-pay or the use of outside resources feels that the standards are met, the student must contact the Office of Financial Aid and Veterans Affairs to have their SAP status recalculated. If the standards have been met, the student will regain financial aid eligibility for the semester following the semester in which the standards were met provided all other financial aid requirements have been completed.

#### **Pell Grant Lifetime Eligibility**

The amount of Federal Pell Grant funds a student may receive over his or her lifetime is limited by federal law to be the equivalent of six years of Pell Grant funding. Since the maximum amount of Pell Grant funding a student can receive each year is equal to 100 percent, the six-year equivalent is 600 percent. Students who use all of their annually awarded Pell Grant by being a full-time student (12 hours) in each of two semesters would have used 100 percent. Students who used half of their annual awarded Pell Grant by being a half-time student (6 hours) in each of two semesters would have used 50 percent. Pell Grant usage is tracked by adding together the percentages of Pell Grant funding received each award year. Students who reach the 600 percent level are no longer eligible to receive Pell Grant funding.

#### **Return of Title IV Funds**

The Higher Education Amendments of 1998 changed the formula for calculating the amount of financial aid funds that may be retained when you totally withdraw from all classes. If you are receiving Title IV funds, i.e., Pell Grant or FSEOG, and officially withdraw from or stop attending all classes before the 60 percent point of the semester, SPCC will recalculate your eligibility for financial aid based on the percent of the semester completed.

For example, if you withdraw after having completed only 30 percent of the semester, you will have "earned" only 30 percent of any Title IV funds received. The remaining 70 percent must be returned. The Office of Financial Aid and Veterans Affairs will notify you through your SPCC Gmail account of the repayment requirements and contact information to determine amounts due.

Financial aid recipients still enrolled after the 60% point of the semester will have "earned" 100% of the federal financial aid awarded.

## VETERANS BENEFITS

Qualified veterans, wives, and children of deceased veterans may be admitted and approved to receive educational benefits, providing they meet requirements established by the Veterans Administration. To qualify, you must:

- Have a high school diploma or high school equivalency
- Be enrolled in a specific curriculum program

Certain other requirements may also apply. All previous college coursework must be received and evaluated by the Registrar. All admission requirements must be met before the enrollment certification can be sent to the Veterans Administration. Distance learning courses must be required courses within the veteran's major to qualify for educational benefits. Contact the Office of Financial Aid and Veterans Affairs for a list of programs or classes that are eligible.

NOTE: Test-outs, independent studies, and audits are not eligible for VA benefits. Classes of 8-weeks, 12-weeks, or any other schedule deviation from 16-week classes may be subject to a pro-rating of monthly benefits from the VA.

The College is approved for the training of veterans under Public Law 16 of the 78<sup>th</sup> Congress and under Public Law 550 of the 82<sup>nd</sup> Congress, and Chapter 34, Title 38, United States Code. For more information, contact the Office of Financial Aid and Veterans Affairs at 704-272-5391 or via e-mail to [finaid@spcc.edu](mailto:finaid@spcc.edu).

### **Satisfactory Progress for Veterans**

A veteran enrolled at South Piedmont Community College is required to make satisfactory academic progress. The measure of academic progress for veterans is the same as for students receiving other forms of financial aid.

