



COMPUTER TECHNICIAN

Industry Facts

I couldn't be happier with the program. The course material was so thorough, and it was presented in a way that was really easy to understand on your own.

- Taylor, Career Step Learner

What do computer technicians do?

The demand for well-trained computer technicians is growing as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

Where do computer technicians work?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

How much do computer technicians earn?

With many different opportunities, computer technicians often have a variety of positions to choose from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the middle 50% of professionals in the field earn between \$37,000 and \$63,000 a year.

Is the computer technician field growing?

The 2016-2017 edition of the Occupational Outlook Handbook, published by the U.S. Department of Labor, estimates:

- **A growing job market** as industry employment is projected to grow by 11%, over 89,000 new jobs, by 2026. In addition to these new jobs, this field also offers clear advancement opportunities, which creates additional job openings as people move to new positions.
- **A high demand** for these services as computer technicians will become responsible for increasingly complex and sophisticated computer equipment and software.
- **A growing number of professionals** needed in the field as organizations upgrade their computer equipment and software.



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Program Details

Program Overview and Approximate Completion Hours

| MODULE | Hours |
|---|------------|
| Program Orientation | 1 |
| Computing Overview | 5 |
| PC Technician Responsibilities | 4 |
| System Components | 13 |
| Peripheral Devices | 5 |
| Storage | 9 |
| Networking | 10 |
| Wireless Networking | 5 |
| Printing | 5 |
| Mobile Devices | 6 |
| System Implementation | 5 |
| File Management | 6 |
| System Management | 17 |
| Security | 11 |
| Capstone Exercises | 4 |
| PC Pro Certification Practice | 51 |
| PC Pro Certification Practice (Single Attempt Only) | 2 |
| CompTIA A+ 220-1001 Core 1 Certification Practice Exam | 12 |
| CompTIA A+ 220-1002 Core 2 Certification Practice Exam | 11 |
| TOTAL | 182 |

Improve your life.

Built on over 25 years of experience in training high-quality healthcare professionals, the Computer Technician program helps you quickly gain the knowledge and skills you need to get a good job to better support your family and improve your financial security.

Prepare for a better job.

Our expert-designed program is approved by the Computing Technology Industry Association (CompTIA). Choose the training employers trust:

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

Learn at home.

Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

Achieve success with live learner and career support.

Our program is designed to help you accomplish your goal of getting a job. In addition to employer-trusted training and online flexibility, you'll also have one-on-one access to three support teams—learner support, technical support, and career support—to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification
- Successfully move into the workforce